

Leukemia & Lymphoma Society Resources

Information Resources Specialist

Speak one-on-one with an Information Specialist who can assist you through cancer treatment, financial and social challenges and give accurate, up-to-date disease, treatment and support information. Our Information Specialists are highly trained oncologists, social workers and nurses.

How to Contact Us

To contact an Information Specialist about disease, treatment and support information and resources:

Call: [\(800\) 955-4572](tel:8009554572)

Monday to Friday, 9 a.m. to 9 p.m. ET

Chat live online: <https://www.lls.org/support-resources/information-specialists>

Monday to Friday, 10 a.m. to 7 p.m. ET

Email: infocenter@lls.org

All email messages will be answered as soon as possible.

Leave a message 24/7 and we'll call back.

Call [\(800\) 955-4572](tel:8009554572) to use the automated response system 24 hours a day, seven days a week. An Information Specialist will return your call as soon as possible. You can also listen to recorded information about LLS and our programs.

Clinical Trial Support Center

Finding a clinical trial can be overwhelming. Patients are often left to search on their own, leaving them with more questions than answers. Fortunately, The Leukemia & Lymphoma Society provides a free service to take this burden of patients and families. Work **one-on-one** with an LLS Clinical Trial Nurse Navigator who will personally assist you throughout the entire clinical trial process.

How to Contact Us

Visit: If you or someone you know is looking for clinical trial support, please visit the website below and complete the online form and someone from the clinical trial team will contact you. <https://www.lls.org/support-resources/clinical-trial-support-center-ctsc>

Myeloma Highlights on the LLS Website Trail Support Center

ONLINE Chat - Living with Myeloma

This online chat provides a forum for patients to address the stresses and triumphs shared by those living with myeloma. This chat is open to discuss any issue related to living with myeloma: a new diagnosis, treatment decisions, relapse, treatment side effects, emotional toll, fatigue, clinical trials, living with uncertainty, etc.

Every Monday Evening - 8:00 p.m. to 10:00 p.m. EST

<https://www.lls.org/support-resources/online-chats>

LLS Community

An online gathering place for patients, caregivers and healthcare professionals to share experiences and provide support. In addition, LLS provides information and resources to support patients and caregivers from diagnosis and throughout the cancer journey. On our community you can:

Ask questions, provide and receive support, and share stories with others who are going through similar experiences

Get the latest information about treatment advances and research

Learn about LLS resources such as financial assistance, webinars, informational booklets and more

Get personalized support from LLS staff

Submit a question to be answered by a blood cancer expert in our ongoing video series called Ask An Expert.

[Myeloma Ask An Expert](#) posted on 1/6 Dr. Pooja Phull, hematologist/oncologist at John Theurer Cancer Center At Hackensack University Medical Center, answers your questions about myeloma:

- <https://www.lls.org/article/welcome-lls-community>

Myeloma Link

Black Americans have at least double the incidence of myeloma as any other race or ethnicity, and recent studies show they face additional barriers and lower access to care. As advocates for health equity, The Leukemia & Lymphoma Society (LLS) is determined to erase these disparities. We believe every patient deserves the best care and support possible.

Our goal: empower Black myeloma patients, caregivers, survivors, and families by increasing their access to education on and treatments for this disease.

Trained myeloma Community Outreach Volunteers build relationships with trusted community-based organizations and plan myeloma and blood cancer education programs and other outreach activities.

Community education programs in collaboration with trusted partner organizations, such as churches, senior centers, and libraries.

In-depth, healthcare provider-led, patient education programs that focus on resources and information relevant to myeloma patients, their families, and caregivers.

Connecting patients and caregivers with LLS Information Specialists, highly trained oncology professionals. LLS Information Specialists work with compassion to provide blood cancer patients and caregivers with free

personalized support, information and resources, tailored to their specific diagnosis and needs, including helping them find clinical trials and accessing financial assistance.

To speak with an LLS Information Specialist and learn how you can participate in Myeloma Link, please call 844-955-LINK.

Patient Financial Support

Co-Pay Assistance Program aids toward the cost of Private, Medicare, Medicaid, and TRICARE insurance premiums, and treatment-related co-pays and co-insurance for prescription drugs, labs, scans, tests, etc. Award levels vary by disease fund.

Financial Relief Fund Aids patients experiencing financial hardship due to the hurricanes, eligible blood cancer patients will receive a \$250 pre-paid VISA gift card to help offset non-medical expenses including housing, utilities and food, etc.

Patient Aid Program provides a one-time \$100 stipend to eligible blood cancer patients to help offset non-medical expenses.

Local Financial Assistance Programs aid with non-medical expenses including transportation, housing, utilities, child/elder care, food, clothing, phone, acute dental work related to treatment. Eligible patients receive a \$500 grant.

Susan Lang Pay-It-Forward Patient Travel Assistance Programs aid with treatment-related transportation and lodging expenses. Eligible patients receive a \$500 grant.

Susan Lang Pre CAR T-cell Therapy Travel Assistance Program aids with treatment-related transportation and lodging expenses for patients who are being evaluated to receive CAR T-cell therapy as either standard treatment or a clinical trial. Eligible patients receive a \$2,500 grant.

Urgent Need Programs aid with non-medical expenses including rent, mortgage, lodging, utilities, childcare, elder care, food, transportation, car repair, car insurance, phone service, and acute dental work related to treatment. Eligible patients receive a \$500 grant.

Veterans Dental Partnership aid Veterans with blood cancer to access dental care to begin lifesaving therapy or as a consequence of therapy. All expenses for the required dental care will be covered, as long as funding is available.

Peer-to-Peer Program

Patti Robinson Kaufmann First Connection® Program

If you or a family member has been diagnosed with blood cancer, you may find it helpful to speak with someone who has gone through a similar experience and learned how to manage the same disease you're trying to cope with each day. The *Patti Robinson Kaufmann First Connection® Program* is a free service of The Leukemia & Lymphoma

Society (LLS) that introduces patients and their loved ones to a trained peer volunteer who has gone through a similar experience.

First Connection® peer volunteers are in a unique position to provide support and community resource information to others facing a similar cancer diagnosis. Patients and their family members are matched with peer volunteers based on diagnosis, age, gender and other factors that might create a mutual understanding and ease of communication. Peer volunteers are trained in basic counseling skills, are regularly updated about LLS and community resources, and are committed to confidentiality.

<https://www.lls.org/support-resources/peer-peer-support>

Office of Public Policy

The Leukemia & Lymphoma Society's Office of Public Policy advocates on behalf of—and with—blood cancer patients and their families, to make change that will address the serious burdens of these diseases. Join thousands of other advocates to see how your story can create meaningful change.

- Sign up to be an advocate: As an advocate, you'll serve as a voice for blood cancer patients, providing policymakers with the information and inspiration they need to improve access to care for all patients.
- Mobile Action Network: Stay informed via text alert of the latest policy issues and get connected to simple actions you can take to make a difference.
- Share your story: Your story is the most powerful tool you can deploy to spark meaningful policy change for blood cancer patients.

<https://www.lls.org/policy-advocacy>